

Gamified Training for building trust - Strengthen the foundation of trust -

Learn the most important skills to build trust

Gamification Storyline:

In this Serious Business Game Training you take on the role of Damián who is part of a group of maintenance technicians assigned to an important and innovative wind energy project. The team has been working on the station for six months and the daily friction has left its mark on them.

When a series of unexpected events threatens both the project and the lives of the group members, learning how to build and strengthen trust among themselves becomes crucial. The project's success as well as their survival will hinge on the team's ability to overcome those tensions and build a foundation of trust.

Alongside Damián learn how to build and strengthen trust and lead Damián and his team to success.

Characteristics of the Serious Business Game:

- ✓ Learn with gamified training didactic methods.
- ✓ **Applicable and practical content for building trust**
- ✓ Results-oriented learning with revolutionary gamification technologies.
- ✓ Use the simulations for experience-based learning.
- ✓ Flexible, intuitive to use, quick and easy to train.
- ✓ An exciting gamification storyline facilitates targeted and experiential learning .
- ✓ **A unique learning experience!**



Yes, just try it out? Get a free test license www.Audit-Championship.com

The Audit Championship Team is your didactic contact for Serious Business Games in Internal Audit. We would be happy to provide you with an individual offer for your team: SmartLearning@Audit-Championship.com. Together with you, we develop concepts how you can support your Internal Audit Team independently of time and location in up to 14 languages simultaneously, worldwide.

Create a new and unique training experience for your Internal Audit Team!

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Knowledge and skills:

Desdemona is a serious business game training that focuses on **practical application**. With the help of the realistic simulations and characters in the gamified training Desdemona an **effective knowledge transfer** succeeds with this training. The gamified training elements stimulate a systematic didactic learning process.

This enables you and your employees as participants to achieve a significant improvement on team and individual employee level in daily activities or projects in the cooperation. Among other things, the following skills are improved:

- ✓ Relationship building, empathy, integrity, self-awareness, effective communication, teamwork, initiative, self-control, flexibility

Further integrated skills for learning in the Serious Business Game Training:

- ✓ Self-confidence, focus, change management, continuous learning, information sourcing, results orientation, analytical thinking, planning, problem solving, grace under pressure, decision-making



Desdemona

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Content overview:

In three levels of training, Desdemona fosters effective learning by enabling users to practice the key skills needed to build trust:

- ✓ Learn how our behavior affects trust.
- ✓ Practice building trust day in and day out.
- ✓ Learn how to rebuild broken trust.
- ✓ **Step by step**, using case studies and simulations, we will introduce you to methodical approaches that will help you to build trust to improve the dynamics within the team as well as encourage a communal and benevolent work environment. Consciously train to deepen the trust within your team and create the foundation for successful and collaborative daily interaction.

Objectives | Why DESDEMONA?

Desdemona is aimed at all profiles in a company, especially those interested in developing trust within their team to achieve greater results and leaders who want to boost their team's performance. The course teaches you to identify the impact our behaviors have on trust as well as develop behaviors to reinforce it and achieve better results as a team.

Thanks to this course:

- ✓ Learn about which factors help build trust.
- ✓ Identify factors that can strengthen or weaken trust.
- ✓ Understand verbal as well as non-verbal behaviors that impact the level of trust within your team.
- ✓ Learn how to build trust on a daily basis by adhering to simple but meaningful principles.
- ✓ Learn to rebuild broken trust by following a five-step-process.



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Methodology

The developed game-based learning method is a combination of **3 elements**:

- ✓ **High quality content** equivalent to a two-day on-site course, with a strong practical focus that is useful and directly applicable to the work
- ✓ The **use of gamification techniques** in terms of story telling, ranking motivation, scoring, different learning and game levels, and incentives through recognition and awards. This makes the training a motivating and exciting learning experience. This directly promotes the intrinsic motivation to learn on your and your employees' side.
- ✓ **Practical exercises** that allow you as a participant to practice directly in a safe and motivating environment and to implement the practical knowledge. You will **receive detailed feedback** in the form of individual learning loops.

How do you make it work? What are the IT requirements?

1. **The only thing you need** to use this business game training is an end device with internet access.
2. You can **access our performance-optimised business game platform** at any time, from anywhere in the world via your individual user profile or integrate the business game training into your LMS (Cornerstone, Moodle, SAP Success Factors, etc.).
3. You will receive regular reports on the progress of your participants and training groups. This allows you to always keep an overview and motivate your teams in a goal-oriented manner.

